

# WSAA Membership

The Water Services Association of Australia is the peak body representing the water sector. Our members provide water and wastewater services to over 24 million customers in Australia and New Zealand and many of Australia's largest industrial and commercial enterprises.

## About WSAA

Formed in 1995 WSAA is a non-profit organisation that aims to foster the exchange of information between sector, government and the community, and promote sustainable water resource management.

WSAA represents over 100 public utilities that provide water and sewerage services to over 24 million customers in Australia and New Zealand.

We are primarily an association for utilities and have a dedicated stream of specialist groups and activities only open to utility members. However, we also have members who are contractors and consultants with a significant interest in the water sector and for them we provide a tailored program of engagement opportunities.

WSAA can demonstrate success in standardising sector performance monitoring and benchmarking, as well as many research outcomes of national significance. The Executive of the Association retains strong links with policy makers and legislative bodies and their influencers to monitor emerging issues of importance to the urban water sector. We are regularly consulted by decision makers when developing strategic directions for the water sector.

The Association facilitates collaboration, knowledge sharing, networking and cooperation in the urban water sector. Our strength lies in the support and contribution of our members, and we are proud of their collegiate attitude which has led to sector-wide approaches to national water issues.

## The Association's main activities focus on four areas:

1. Fostering the exchange of information on education, training, research, water management, water and sewage treatment, water supply, sewage disposal and other matters of common interest.
2. Promoting debate on environmentally sustainable development and management of water resources and the community health requirements of public water supplies.
3. Sector performance and establishing benchmarks and sector leading practices for water service processes.
4. Influencing national and state policies on the provision of urban water services and sustainable water resource management.

## Membership

WSAA membership gives you access to a network of like-minded water professionals whose work is to support and shape the urban water sector. The Association inspires a sense of community and provides a platform for increased knowledge sharing and cooperation.

We value your involvement and offer many groups and activities for you to engage in and really make a difference.

### Membership types

WSAA membership is available to publicly owned water supply utilities from Australia and New Zealand that maintain and provide a public service. WSAA also provides membership for consultants and contractors with a significant interest in the water sector. We do not offer membership to individuals.

WSAA Membership is divided into the following categories.

- **Utility Members:** Water supply utilities from Australia and New Zealand that maintain and provide a public service.
- **Contractors and Consultants:** Private businesses with a significant interest in the water sector.

### Partner organisations

WSAA also works closely with other associations that represent the interests of water utilities and develops tailored arrangements for mutual benefit.

### Membership fees for 2024/25

Our annual membership fees for public and private utilities are calculated, where possible, on the number of water supply connections. For an estimate of these fees please contact us directly at [info@wsaa.asn.au](mailto:info@wsaa.asn.au).

Utilities with less than 25,000 water supply connections and Associate members are charged a fixed fee as shown below.

Membership category	Annual Membership Fee
Utility Members: >25,000 water supply connections	Contact WSAA for more information
Utility Members: < 25,000 water supply connections	\$8,400 (ex GST)
Contractors and Consultants	\$19,300 (ex GST)
Partner organisations	Contact WSAA for more information

## **Membership benefits**

When your utility becomes a member of WSAA all your team are provided with access to a range of sector services and products designed to help you collaborate, influence, continually improve and in turn provide quality and value to your customers.

WSAA support our members by providing five crucial services:

### **Networking**

WSAA's events program gives our members the chance to network with peers, experts, and business leaders both nationally and internationally. Our events cover all sectors in the water sector, in a variety of formats and provide the ideal environment to expand your professional network.

### **Access**

WSAA provides you access to a diverse range of committees, networks, projects and discussions. Our activities focus on current and future sector challenges, innovation, best practice, and everything that helps your organisation to continuously improve.

### **Information**

WSAA is committed to providing up to date information and trusted data and resources for members on issues affecting their business. We work hard to ensure you know the essentials for best practice and utility excellence.

### **Advocacy**

The WSAA Board and its committees develop positions on issues affecting our members. Through these positions we can influence national and state policies on the provision of urban water services and sustainable water resource management.

### **Exposure**

As the peak body of the Australian water sector, we offer a strong advantage for businesses associated with our services and events. Your organisation can be seen and allied with some of the biggest names and thought leaders in the business.

## **Benefits for Member Categories**

### **Australian and New Zealand Utility Member benefits:**

- Free suite of WSAA Codes available online.
- Invited to all WSAA Members Meetings (held three times a year for your MD/CEO or nominated representative) and an annual WSAA MD and Chairs Forum.
- Eligible to sit on all WSAA Board Committees (there are four Board Committees – Customer and Sector Leadership, Liveable Communities, Utility Excellence and People and Capability).
- Eligible for representation on all specialist Networks/Communities of Practice.
- Invited to all WSAA Network meetings and events.
- Eligible to apply for the WSAA Young Utility Leaders program.
- Informed and consulted on emerging issues.
- Eligible to take part in all WSAA subscription projects.

- Regular MD and CEO update.
- Full access to members site including online discussions and information sharing.
- Logo displayed on WSAA website.

**Consultant and contractor benefits:** A private business with a significant interest in the water sector.

### Sector engagement

- May - Be part of the WSAA stream at Ozwater
- August - Attend an annual member briefing and launch at Parliament House in Canberra.
- November - Invited to Members Meeting and AGM
- Keep up to date with sector developments through newsletters and communications.

Members logos will be displayed on the WSAA website.

### Access to WSAA codes

- 50% discount from the WSAA shop, including codes.
- Each member of your team can have an individual WSAA account and access to your purchases.

### Partnership arrangements

Contact WSAA for more information.





## **Join WSAA**

WSAA understand that your decision to join us needs careful consideration so we commit to giving you as much information as we can to help advise you on your choice.

If you wish to join as a Contractor or Consultant, as a Utility Member with less than 25,000 water supply connections you can download and [complete the membership application form](#).

If you are a utility with more than 25,000 water supply connections, please contact us. A member of the team will talk with you to understand your needs and ensure WSAA can deliver an exceptional service to your organisation.

All membership applications are reviewed and approved by our WSAA Board, and this process may take a few weeks.

## **Contact**

Contact our team at [info@wsaa.asn.au](mailto:info@wsaa.asn.au)